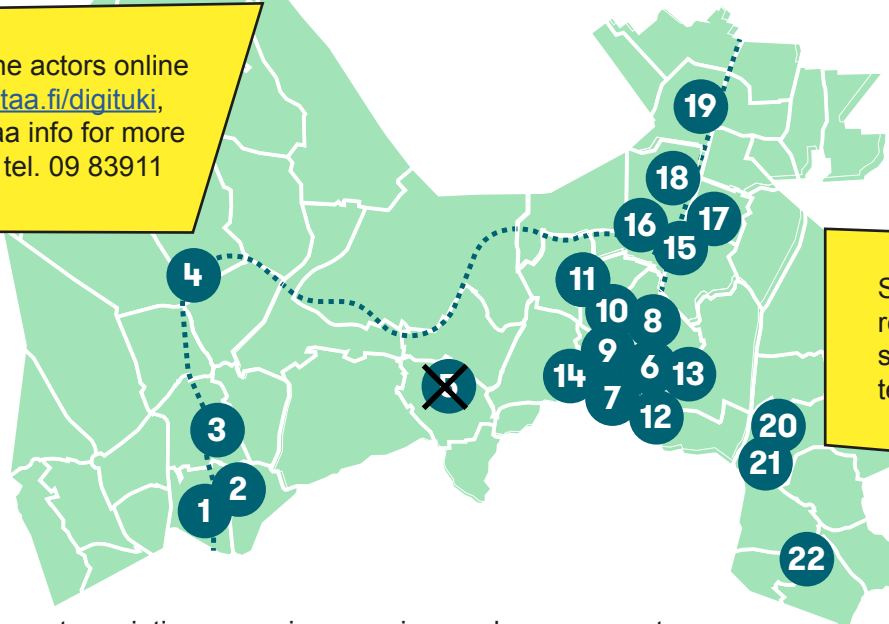


Digital support in Vantaa Spring 2026



Check out the actors online at: www.vantaa.fi/digituki, or ask Vantaa info for more information, tel. 09 83911



SeniorSurf's remote guidance service for seniors tel. 044 700 7101

- Customer computer, printing, scanning, copying, and user support
- ◆ Support for e-Services in different actors' services
- Support for e-Services only in the actor's own services
- ★ Support for the customer's own digital device (e.g., tablet computer, phone)

- 1. Myyrmäkitalo (Paalutori 3)**
Myyrmäki Vantaa Info ■◆
- multilingual digital counseling ◆
- City of Vantaa's Pilviagentit ◆★
Myyrmäki citizens' house ■
- Vantaan Järjestörinki ry, digital counseling in various languages ◆★
- housing advice ●
Myyrmäki library ■◆
- Enter ry, from senior to senior ◆★
- 2. Tsempataan! Sahan-seura ry** ◆
(Vaskivuorentie 23)
- 3. Martinlaakso library** ■◆
(Laajaniityntie 3)
- Enter ry, from senior to senior ◆★
- 4. Mosaiikki library** ■◆
(Vantaankoskentie 69)
- ~~**5. Point library** ■◆ (Hogoletomintie 1)~~
- 6. Tikkurila Vantaa Info** ■◆ (Ratatie 11)
- City of Vantaa's Pilviagentit ◆★
- housing advice ●
- 7. Tsempataan! Vantaan Venäläinen Klubi ry** ◆
(Unikkotie 3 D)
- 8. Ohjaamo for under-30-year-olds** ■●
(Lummetie 2)
- housing advice ●
- 9. Tikkurila library** ■◆ (Lummetie 4)
- Enter ry, from senior to senior ◆★
- 10. Vantaa Adult Education Institute** (Lummetie 5)
- digital counseling ◆★

- 11. Community Center Leinikki (Leinikkitie 22 A) Vantaan Järjestörinki ry,**
digital counseling in various languages ■◆★
- 12. Verso (Vernissakatu 8 C) social counseling** ■
- 13. Employment and Integration Services** ■●
(Vernissakatu 1)
- multilingual counseling ◆
- digital support by Vantaa Info ◆
- 14. Tikkurila Health Centre (Kielotie 11)**
- digital counseling in health care and social welfare matters ●★
- 15. Koivukylä citizens' house** ■ (Hakopolku 2)
- housing advice ●
- digital support by Vantaa Info ◆★
- 16. Koivukylä library** ■◆ (Ojalehdonkuja 1)
- 17. Tsempataan! Itä-Vantaan yhteisö ry** ◆
(Rasinkatu 10)
- 18. Foibekartano (Sairaalakatu 7)**
- Enter ry, from senior to senior ◆★
- 19. Lumo (Urpiaisentie 14)**
- Lumo library ■◆
- Enter ry, from senior to senior ◆★
- Vantaa Info ◆
- 20. Tsempataan! Hakunila international organization** ◆
(Kannuskuja 2 A)
- 21. Hakunila library** ■◆ (Kimokuja 5)
- 22. Länsimäki library** ■◆
(Suunnistajankuja 2)

Some of the actors are only on the spot at specific times. Services and languages offered on the reverse side!

Digital support's service hours

Vantaa Infos, libraries, Verso, Employment and Integration Services, as well as Ohjaamo will serve you during their opening hours.

Digital support's on-call service and appointment service

City of Vantaa's Pilviagentit: Myyrmäki Vantaa-info, on Tuesdays, at 12:00–15:00, and Tikkurila Vantaa Info, on Thursdays, at 12:30–15:00.

Digital Support Point at Tikkurila Health Center (social and health services) available until the end of May on odd-numbered weeks on Wednesdays at 9:00–12:00.

Housing advice: check the consultation hours and appointment service online at: vantaa.fi/asumisneuvonta, or call 09 8395 0410.

Book an appointment with Vantaa Adult Education Institute's digi counseling online at: www.ilmonet.fi, tel. 09 8392 4342.

Peer Support for Seniors by Enter ry available at the libraries of Myyrmäki, Martinlaakso, Lumo, and Tikkurila, as well as at Foibekartano. More information and appointment service: tel. 050 307 9366, www.entersenior.fi/opastus/vantaa or at the guidance points.

SeniorSurf's remote guidance service: Digital assistance for seniors via phone and remote connection (e.g. Teams) tel. 044 700 7101, www.etäopastus.fi

Vantaa Info provides digital support available at Koivukylä citizens' house on Mondays at 10:00–12:00 and Thursdays at 11:30–14:00.

Opening hours of counseling in various languages

Service is usually provided in Finnish, Swedish, and English. Interpretation service over the phone is available at Vantaa info.

Counseling in various languages is provided by Vantaa's multilingual counseling and Tsempataan!

Tsempataan! By appointment

- Somali, Finnish / Sahan-seura ry, tel. 045 268 1100
- Russian, Finnish / Vantaan Venäläinen Klubi ry, tel. 041 497 8030
- Arabic, Finnish, English, French / Hakunila international organization ry, tel. 044 493 2093
- Somali, Finnish / Itä-Vantaan yhteisö ry, tel. 045 144 7821.

Vantaa's multilingual counseling at Myyrmäki Vantaa Info, as well as Employment and Integration Services. Check the service languages, contact information and appointment service online at: www.vantaa.fi/monikielinenneuvonta

Vantaan Järjestörinki ry
Simonkylä, Kansalaistoiminnan keskus Leinikki (Community Center Leinikki)

Group information:

- Arabic, French, Finnish: tel. 050 330 6927
- Dari, Farsi, Finnish, English: tel. 050 569 9095
- Arabic, Somali, English, Finnish: tel. 0400 986 011.

See the separate schedule at vantaalla.info

Additional information on the services

Vantaa Info provides general advice and digital support. You can ask Vantaa info about the digital support and services offered in Vantaa.

- tel. +358 9 83911
- vantaa-info@vantaa.fi
- Opening hours of service points and chat: www.vantaa.fi/vantaa-info

Lectures and courses

Vantaa Adult Education Institute's media and IT courses and lectures on everyday digital issues online at: www.ilmonet.fi

Enter ry's digital-themed info sessions: www.entersenior.fi/tapahtumat

Familiarize yourself with the actors

Check out all the actors online at: www.vantaa.fi/digituki

We will help you use services and devices on your own. We will not attend to matters on your behalf and we will not take a stand on service contents. When required, we will guide you to the right place. Let's learn digital skills together.